TRITEC guarantees their clients that all profiles and accessories manufactured under the original label TRI-STAND East-West, have a 5 year manufacturer’s guarantee from the delivery date, regarding soundness and technical functional capability.

TRITEC must be informed in written form immediately of any obvious faults, the latest within a cut-off period of 2 weeks after receipt of the mounting system. If the TRI-STAND East-West mounting system incurs a fault within five years from the purchase date, TRITEC will, at their own discretion, repair or replace the product or refund the purchase price to the client.

All components of the product range are made from saltwater-proof aluminium alloys (EN AW-6063 T66) and stainless steel (1.4301/only roof hook base plate from 1.4016), the screwed joint elements are made from steel V2A. For special use in coastal areas, screwed connectors of quality V4A are available on request.

Successful participation in TRITEC intensive training extends the guarantee to a total of 10 years.

Limitations of Guarantee

Not covered by this guarantee are faults or consequential damages arising from incorrect planning, incorrect use or incorrect mechanical installation. Modifications of the material surfaces, regarding their appearance, without loss of the mechanical stability, are reserved.

The guarantee will only be valid if only the original parts from the TRI-STAND East-West product range are used for the respective mounting system.

We do not guarantee the attachment of the mounting system to the respective surface or roof, since dimensioning and procedure are the responsibility of the respective system planner and fitter. Determination of the requirements is the sole responsibility of the system planner, because they are familiar with the local conditions and requirements.

TRITEC provides support in dimensioning the wind and snow load stability by means of the corresponding dimensioning software TRI-DESIGN. Under the guarantee terms and conditions, all TRI-STAND East-West systems must have been dimensioned using the TRI-DESIGN dimensioning software. In exceptional cases, where TRI-DESIGN cannot be used for dimensioning, TRITEC will provide and approve the calculations on prior agreement for the specific project.

Any claims other than stated in this guarantee are excluded.

Mühlacker, 22th July 2013

TRITEC Project Engineering AG

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