

**TRI-KA Service Form**

Name \_\_\_\_\_ First name \_\_\_\_\_  
Company \_\_\_\_\_ Client no. \_\_\_\_\_  
Address \_\_\_\_\_ Country/Postcode \_\_\_\_\_ / \_\_\_\_\_  
City \_\_\_\_\_ E-mail \_\_\_\_\_  
Teleph. \_\_\_\_\_ Fax \_\_\_\_\_

**Device Info**

TRITEC Art. no. \_\_\_\_\_ Model \_\_\_\_\_  
Purchase date: \_\_\_\_\_ Serial no. \_\_\_\_\_  
Invoice copy enclosed: yes  / no  TRITEC invoice no. \_\_\_\_\_

**Fault description** | We cannot accept any report without detailed fault description!

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Procedure**

- Repair under guarantee (personal negligence excluded, see \*)
- Repair without guarantee | flat rate € 250 (includes: Repair & software update incl. calibration) excl. freight charges

**Please send the TRI-KA & TRI-SEN with case!**

Date \_\_\_\_\_ Signature \_\_\_\_\_

**Before sending any devices, send the completed repair form via e-mail to [info@wigum.de](mailto:info@wigum.de) or fax to +49 7545 949 8001. Please include the service form with the devices for repair.**

**Included goods:**

- TRI-KA
- TRI-SEN
- case
- \_\_\_\_\_

**Address to send devices for repairs to:**

WIGUM GmbH  
Ziegelei 3  
DE-88090 Immenstaad  
T +49 7545 949 8000

**Please note: In the case of TRI-KA and TRI-SEN only complete boxes can be accepted.**

\* The general terms and conditions and the guarantee provisions of the TRITEC GROUP apply. TRITEC reserves the right to cancel the guarantee in case of incorrect handling and damages arising from personal negligence (e.g. voltage reversal; excess voltage). The incurred costs will then be charged to the originator.